

FRAUD IN THE SUPPLY CHAIN COURSE INFO SHEET



Member Benefit Course

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AI Coach Support



Course Overview



Freight fraud isn't a distant threat—it's a daily reality for brokers and operations teams navigating fast-moving freight decisions. Bad actors use increasingly sophisticated schemes, including illegal double brokering, carrier impersonation, fictitious pickups, and digital deception. Every day, transportation intermediaries are forced to act quickly—often without the full picture.

Fraud in the Supply Chain 2.0 is a practical, scenario-based course designed specifically for freight brokers and logistics professionals. This course doesn't just provide definitions—it puts learners inside real-world fraud situations and challenges them to make decisions under pressure.

What You'll Learn

After completing this course, you will be able to:

- Identify the most common types of freight fraud, including double brokering, fictitious pickups, carrier identity theft, load board hijacking, and phishing
- Recognize behavioral, digital, and documentation-based red flags before losses occur
- Vet carriers using FMCSA tools, insurance verification, and standardized red-flag checklists
- Respond to suspicious activity with speed, confidence, and clear escalation steps
- Apply real-world decision-making in scenario-based fraud situations
- Use industry tools such as FMCSA SAFER, TIA Watchdog, and CargoNet to verify carriers, report threats, and respond to theft
- Understand broker liability and how insurance coverage (cargo, contingent cargo, E&O, cyber) applies during fraud events
- Build and implement a repeatable Fraud Prevention SOP for carrier vetting, booking, escalation, and documentation
- Protect your brokerage through defensible processes, documentation habits, and team training

Competencies You'll Build

This course supports the development of core professional competencies, including:

- **Operational Risk Awareness & Fraud Detection**
- **Carrier Vetting & Compliance Management**
- **Decision-Making Under Pressure**
- **Documentation & Process Discipline**
- **Legal & Insurance Readiness**
- **Incident Response & Escalation**
- **Team Enablement & SOP Development**

How the Course Works

Course Type:	TIA Member Benefit / On-Demand
Length of Access:	60 days of access from enrollment
Cost:	Complimentary to TIA Members
Final Exam:	Yes
Certificate:	Certificate of Completion issued

Who Should Take This Course?

- Freight brokers responsible for booking and vetting carriers
- Operations teams managing high-value or time-sensitive freight
- Compliance and risk professionals supporting brokerage operations
- Brokerage leaders seeking to formalize fraud prevention processes
- Anyone involved in tendering, carrier selection, documentation, or claims

This course is ideal for teams who want to move from reactive problem-solving to proactive fraud prevention.

Why It Matters

Fraud thrives in urgency, inconsistency, and weak processes. A single lapse in carrier vetting, documentation, or communication can result in stolen freight, denied claims, legal exposure, and damaged customer trust.

Fraud in the Supply Chain 2.0 equips transportation intermediaries with a repeatable framework for recognizing risk, verifying partners, escalating issues, and documenting decisions. Learners leave

with practical tools, real-world experience, and a clear Fraud Prevention SOP they can apply immediately inside their brokerage.

By strengthening awareness, standardizing processes, and training teams to act decisively, this course helps brokers protect margins, preserve reputations, and build operational resilience in an increasingly hostile threat environment.